



Financial Education & Development

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2026 Webinar Schedule by Category

Revised 10/20/2025

All webinars will be held at 2:00 p.m. Central unless otherwise indicated.

ACH & Card Services

2/10/2026 60 Minutes	ACH Specialist Series: ACH Tax Refund Posting & Liabilities Michele Barlow, PaymentsFirst
3/12/2026	ACH Specialist Series: 2026 ACH Rules Update & Initiatives Shelly Sipple, EPCOR
4/7/2026	ACH Risk Management: Building a Robust Defense Randy Traynham, PaymentsFirst
4/20/2026 Monday	ACH Specialist Series: ACH Disputes: Reg E vs. ACH Rules Before 60 Days Emily Nelson, EPCOR
5/26/2026	ACH Specialist Series: ACH Disputes: Reg E vs. ACH Rules After 60 Days Emily Nelson, EPCOR
6/23/2026	ACH Specialist Series: Liability with ACH Death Notification Entries (DNEs) & Reclamations Michele Barlow, PaymentsFirst
7/28/2026 60 Minutes	ACH Specialist Series: ACH Warranties & Indemnities Eric Wester, UMACHA
9/14/2026 Monday	Reg E Requirements for Debit Card Error Resolution Kari Kronberg, PaymentsFirst

Artificial Intelligence (AI)

- 1/27/2026 **AI Series:**
Artificial Intelligence & Its Impact on the
Future Organizational Structure of the Banking Industry
Eric Cook, WSI & The LinkedBanker
- 2/12/2026 **AI Series:**
60 Minutes AI in Electronic Banking: Rules, Requirements & Regulatory Readiness
Kevin Olsen, Payments Professor
- 3/10/2026 **AI Series:**
60 Minutes Auditing AI & Automation: Are Controls Keeping Up with Technology?
John Moeller, CyberAssurance
- 4/9/2026 **AI Series:**
Harness the Power of AI in Your Marketing Strategy
Eric Cook, WSI & The LinkedBanker
- 5/7/2026 **AI Series:**
Advanced AI Risk Management: Validation, Governance & Emerging Risks
Dushyant Sengar, CoreAI Consulting
- 6/11/2026 **AI Series:**
AI in Banking Today: What You Need to Know
Lynda Hartup, SBS CyberSecurity
- 7/30/2026 Artificial Intelligence (AI) & Models: Impact on Compliance & Best Practices
Carl Pry, PryHart Compliance Services
- 10/20/2026 Fair Lending Risks in AI-Driven Credit Decisions: Bias by Algorithm
David A. Reed, Reed & Jolly, PLLC

Auditing & Accounting

- 1/15/2026 **Call Report Series:**
2026 Call Report Update & Top 10 Errors
Stephen J.M. Schiltz, CLA
- 2/5/2026 Audit Simplified: The Auditor's Objective, Procedures & New Accounting Standards
60 Minutes Stephen J.M. Schiltz, CLA
- 2/19/2026 Audit Ready: Preparing for Your 2026 Cyber or IT Exam
60 Minutes Amy McHugh, CyberAssurance
- 4/23/2026 **Call Report Series:**
Call Report Fundamentals for New Preparers & Reviewers
Stephen J.M. Schiltz, CLA

5/14/2026	Current Expected Credit Losses (CECL): What Auditors & Regulators Expect Stephen J.M. Schiltz, CLA
7/6/2026 Monday	Transitioning to a New SC Auditor: From RFP to Selection to Audit Findings David A. Reed, Reed & Jolly, PLLC
7/16/2026	Call Report Series: Financial Accounting & Reporting Stephen J.M. Schiltz, CLA
10/15/2026	Call Report Series: Auditing Call Reports: Compliance & Recommended Practices Stephen J.M. Schiltz, CLA
11/2/2026 Monday	Auditing Liquidity & ALM: Risks, Trends & Guidance Stephen J.M. Schiltz & Matthew Cooper, CLA

Bank Secrecy Act (BSA)

1/6/2026	2026 BSA Update for BSA Officers Dawn Kincaid, Brode Consulting Services, Inc.
1/28/2026	BSA Risk Assessment: New Risks & Policy Review Dawn Kincaid, Brode Consulting Services, Inc.
2/18/2026	BSA Program Management: Audits, Training, Internal Controls & Officers Deborah L. Crawford, Gettechnical Inc.
3/2/2026 Monday	Understanding FinCEN Rules, Advisories & Notices Dawn Kincaid, Brode Consulting Services, Inc.
6/2/2026	BSA Officer Part 1: BSA Update for BSA Officers Dawn Kincaid, Brode Consulting Services, Inc.
6/16/2026	BSA Officer Part 2: BSA Reporting to the Board Dawn Kincaid, Brode Consulting Services, Inc.
6/30/2026	BSA Officer Part 3: BSA/AML Deep Dive for the New BSA Officer Dawn Kincaid, Brode Consulting Services, Inc.
7/15/2026	BSA & OFAC Summer Update Deborah L. Crawford, Gettechnical Inc.
8/25/2026	Efficient BSA Exam Preparation: Current Issues & Lessons Learned Dawn Kincaid, Brode Consulting Services, Inc.
10/28/2026	Conducting a BSA Audit Deborah L. Crawford, Gettechnical Inc.

- 12/2/2026 BSA Officer & Staff Year-End Wrap-Up
Deborah L. Crawford, Gettechnical Inc.
- 12/10/2026 Advanced SARs: Monitoring & Reporting on High-Risk Activities
Dawn Kincaid, Brode Consulting Services, Inc.

Collections

- 3/9/2026 Exercising the Right of Setoff Against Deposit Accounts
Monday Shelli Clarkston, Spencer Fane LLP
- 4/21/2026 Managing Third-Party Collection Agencies
David A. Reed, Reed & Jolly, PLLC
- 7/9/2026 **Collection Series:**
Maximizing Today's Collections Technology
David A. Reed, Reed & Jolly, PLLC
- 8/13/2026 Troubled Loan Modification Recommended Practices
Stephen J.M. Schiltz, CLA
- 8/19/2026 **Collection Series:**
The Latest in Skip Tracing Tools & Techniques
David A. Reed, Reed & Jolly, PLLC
- 9/10/2026 **Collection Series:**
Fixed Income Collection Challenges & Solutions
David A. Reed, Reed & Jolly, PLLC
- 10/8/2026 **Collection Series:**
Advanced Collection Concepts
David A. Reed, Reed & Jolly, PLLC
- 11/5/2026 **Collection Series:**
Collecting & Communicating with Troubled Borrowers Before It's Too Late
David A. Reed, Reed & Jolly, PLLC
- 12/3/2026 **Collection Series:**
Managing the Repossession Process
David A. Reed, Reed & Jolly, PLLC

Compliance

- 1/22/2026 Stablecoin Compliance & Regulation: What You Must Know Now
Kevin Olsen, Payments Professor
- 1/26/2026 What the Withdrawal of CFPB Guidance Means for Financial Institutions
Monday Michael R. Christians, Michael Christians Consulting, LLC

3/24/2026	New Compliance Officer Boot Camp Molly Stull, Brode Consulting Services, Inc.
7/13/2026 Monday	Avoiding the Most-Cited Lending & Deposit Compliance Violations Dawn Kincaid, Brode Consulting Services, Inc.
11/3/2026	A Year in the Life of a Compliance Officer Dawn Kincaid, Brode Consulting Services, Inc.
11/17/2026 60 Minutes	Unpacking E-SIGN: Consent Process, Risks & Compliance Susan Costonis, Compliance Consulting & Training for Financial Institutions
12/15/2026	Servicemember Issues: Renewed Emphasis by the Agencies Carl Pry, PryHart Compliance Services

Deposit Account Compliance

1/7/2026	20 Types of Legal Ownership Plus CIP, CDD & Beneficial Ownership Deborah L. Crawford, Gettechnical Inc.
2/2/2026 Monday	Business Deposit Accounts: Disclosures, Documentation & Details Dawn Kincaid, Brode Consulting Services, Inc.
2/24/2026	Consumer Deposit Accounts: Disclosures, Documentation & Details Dawn Kincaid, Brode Consulting Services, Inc.
4/6/2026 Monday	Check Returns: Past the Point of Redemption Marcy Cauthon, EPCOR
8/4/2026	Remote Deposit Capture (RDC): Lessons Learned for Consumer & Business Users Dawn Kincaid, Brode Consulting Services, Inc.
9/23/2026	When a Depositor Dies: Next Steps Deborah L. Crawford, Gettechnical Inc.
11/4/2026	Deposit Operations Update Deborah L. Crawford, Gettechnical Inc.
12/1/2026	Are Overdraft Programs OK Again? Carl Pry, PryHart Compliance Services

Fraud

2/25/2026	Responding to Elder Exploitation in Real Time: Delaying, Denying & Escalating Transactions David A. Reed, Reed & Jolly, PLLC
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- 6/29/2026
Monday Who Is Liable? Forgeries, Remotely Deposited Items, Fraudulent ACH, Unauthorized Electronic Withdrawals & More
Shelli Clarkston, Spencer Fane LLP
- 7/21/2026 **Fraud Series:**
Top 10 IT Frauds: Risks & Protection Strategies
David Anderson, CLA
- 8/17/2026
Monday Identity Theft Red Flags & FACT Act Compliance
David A. Reed, Reed & Jolly, PLLC
- 8/24/2026 **Fraud Series:**
Mon. 60 Min. Confronting ACH Origination Fraud
Trevor Witche, EPCOR
- 9/17/2026 **Fraud Series:**
Internal Controls for Deposit & Check Fraud
Shelli Clarkston, Spencer Fane LLP
- 10/21/2026 **Fraud Series:**
Exploding Check Fraud
Deborah L. Crawford, Gettechnical Inc.
- 11/12/2026 Elder Exploitation: Prevention Tips, Tools & Internal Controls
Molly Stull, Brode Consulting Services, Inc.
- 11/19/2026 **Fraud Series:**
Developing Effective Fraud Response Procedures
Dawn Kincaid, Brode Consulting Services, Inc.
- 12/16/2026 **Fraud Series:**
Preventing New Account Fraud
Deborah L. Crawford, Gettechnical Inc.

Frontline & New Accounts

- 1/14/2026 Opening UTMA's: Lessons Learned
Deborah L. Crawford, Gettechnical Inc.
- 1/29/2026 **Teller Excellence Series:**
Cash Handling: Managing Draws, Detecting Counterfeiting & Handling Outages
Leslie Nicely, Gettechnical Inc.
- 3/18/2026 **Teller Excellence Series:**
Check Components, Legal Issues & Endorsements
Deborah L. Crawford, Gettechnical Inc.
- 4/8/2026 Signature Card Danger Zones
Deborah L. Crawford, Gettechnical Inc.

- 5/13/2026 **Teller Excellence Series:**
Regulation CC: Check Holds, Funds Availability & Remote Deposit Capture
Deborah L. Crawford, Gettechnical Inc.
- 6/3/2026 Opening Minor Accounts: Ownership, CIP & Access
Deborah L. Crawford, Gettechnical Inc.
- 7/14/2026 **Teller Excellence Series:**
Security, Fraud & BSA Red Flags
Leslie Nicely, Gettechnical Inc.
- 9/2/2026 SAR Decision-Making
Deborah L. Crawford, Gettechnical Inc.
- 9/16/2026 **Teller Excellence Series:**
Opening Nonresident Alien Accounts
Deborah L. Crawford, Gettechnical Inc.
- 11/18/2026 Opening Trusts & Other Fiduciary Accounts
Deborah L. Crawford, Gettechnical Inc.
- 11/24/2026 **Teller Excellence Series:**
The CTR Line-by-Line
Dawn Kincaid, Brode Consulting Services, Inc.
- 11/25/2026 Opening Business Accounts: The Big Four
Deborah L. Crawford, Gettechnical Inc.

Human Resources

- 5/11/2026 Whistleblower Protections, Investigations & Retaliation Risks
Monday David A. Reed, Reed & Jolly, PLLC
- 7/8/2026 ChatGPT Risks & Rules for HR Professionals:
Using AI Without Violating Laws, Regulations, Ethics, or Privacy
Nancy Flynn, The ePolicy Institute
- 9/30/2026 Employee Discipline: What Every Manager Needs to Know
David A. Reed, Reed & Jolly, PLLC

IRA & HSA

- 1/5/2026 HSAs: Tackling Common Administration Headaches & Mistakes
Monday Loni Porta, Convergent Retirement Plan Solutions, LLC
- 1/13/2026 **IRA Series:**
2026 IRA & HSA Update: The Latest Trends
Loni Porta, Convergent Retirement Plan Solutions, LLC

- 3/3/2026 **IRA Series:**
Beneficiary Payouts & Processes
Loni Porta, Convergent Retirement Plan Solutions, LLC
- 5/5/2026 **IRA Series:**
IRA Plan Establishment
Loni Porta, Convergent Retirement Plan Solutions, LLC
- 7/7/2026 **IRA Series:**
IRA Transfers, Rollovers & Conversions
Loni Porta, Convergent Retirement Plan Solutions, LLC
- 9/21/2026 **IRA Series:**
Monday Roth IRA Distributions
Loni Porta, Convergent Retirement Plan Solutions, LLC
- 10/22/2026 The Advent of Roth SEPs & SIMPLEs:
Options, Choices & Considerations
Ben Norquist, Convergent Retirement Plan Solutions, LLC
- 10/27/2026 IRA Required Statements & Reports
Loni Porta, Convergent Retirement Plan Solutions, LLC
- 11/10/2026 **IRA Series:**
Traditional IRA Discretionary & Required Minimum Distributions
Loni Porta, Convergent Retirement Plan Solutions, LLC

IT & Cybersecurity

- 4/28/2026 RegTech Innovations: Automating Model Risk & Compliance Processes
Dushyant Sengar, CoreAI Consulting
- 5/21/2026 Data Privacy & the Patchwork of State Consumer Protection Laws
David A. Reed, Reed & Jolly, PLLC
- 6/1/2026 Mobile Device Risks, Records & Rules:
Monday Using Policy to Manage Legal & Regulatory Compliance
Nancy Flynn, The ePolicy Institute
- 7/27/2026 Information Security Officer Essentials: What Every ISO Must Know
Mon. 60 Min. Amy McHugh, CyberAssurance
- 8/31/2026 Enhancing Videoconference Compliance & Communication for Financial Institutions
Monday Nancy Flynn, The ePolicy Institute
- 9/29/2026 Data Breaches & Ransomware: Are You Prepared?
David Anderson, CLA

Lending

1/20/2026 60 Minutes	2025 HMDA Submission Due March 1, 2026: Updates, Challenges & Real-Life Examples Susan Costonis, Compliance Consulting & Training for Financial Institutions
2/9/2026 Monday	2026 Regulatory & Industry Updates for Credit Professionals Robert L. Viering, RiverPointUSA LLC
2/17/2026 60 Minutes	Private Mortgage Insurance: From Calculation to Cancellation Molly Stull, Brode Consulting Services, Inc.
2/23/2026 Monday	Decrypting Personal Tax Returns Part 1: Form 1040, Schedules B & C Timothy P. Harrington, TEAM Resources
2/26/2026	When Loans Change: Handling Refinancings & Modifications Carl Pry, PryHart Compliance Services
3/11/2026	Title Insurance in Lending: Risk, Recovery & Real Estate Protections Shelli Clarkston, Spencer Fane LLP
3/16/2026 Monday	Decrypting Personal Tax Returns Part 2: Form 1040, Schedules D, E & F Timothy P. Harrington, TEAM Resources
3/17/2026	Consumer Real Estate Appraisal Reviews: Do You Know What to Look For? Dawn Kincaid, Brode Consulting Services, Inc. Date Changed from 3/19 on 10/20/25
3/23/2026 Monday	Where Does Flood Insurance Go Wrong? Carl Pry, PryHart Compliance Services
3/25/2026	Preparing Practically Perfect Proof of Claims, Including Recent Bankruptcy Rule Changes David A. Reed, Reed & Jolly, PLLC
3/26/2026 60 Minutes	Lending Compliance for New Loan Officers Dawn Kincaid, Brode Consulting Services, Inc.
4/14/2026	Credit Scoring Models: Understanding Lending Use & Limits David A. Reed, Reed & Jolly, PLLC
4/22/2026	TRID: Auditing the LE & CD for Compliance Molly Stull, Brode Consulting Services, Inc.
5/18/2026 Monday	Mastering Consumer & Commercial Constructions Loans Shelli Clarkston, Spencer Fane LLP
5/19/2026	HELOC How-To: From Application to End Molly Stull, Brode Consulting Services, Inc.
6/18/2026	Top 20 TRID Issues & Risks Carl Pry, PryHart Compliance Services

6/22/2026 Monday	Writing Effective Credit Memos & Loan Narratives Molly Stull, Brode Consulting Services, Inc.
6/25/2026	Decoding ATR/QM Requirements: Ensuring Your Documentation Is Squared Away Carl Pry, PryHart Compliance Services
7/23/2026	Commercial Credit Analyst Series: Mastering Financial Statement Analysis for Commercial Lending Robert L. Viering, RiverPointUSA LLC
7/29/2026	TRID Compliance for New Lenders & Processors Dawn Kincaid, Brode Consulting Services, Inc.
8/6/2026	HMDA: Avoiding Common Errors Carl Pry, PryHart Compliance Services
8/18/2026	Fair Lending Essentials, Exam Issues & Compliance Molly Stull, Brode Consulting Services, Inc.
8/27/2026	Commercial Credit Analyst Series: Commercial Loan Underwriting Fundamentals Robert L. Viering, RiverPointUSA LLC
9/3/2026	Escrow Deep Dive: From Loan Estimate to Annual Analysis Molly Stull, Brode Consulting Services, Inc.
9/24/2026	Commercial Credit Analyst Series: Commercial Lending Risk Assessment & Mitigation Robert L. Viering, RiverPointUSA LLC
10/1/2026	Your Consumer Borrower Filed Bankruptcy, Now What? Chapters 7 & 13 Shelli Clarkston, Spencer Fane LLP
10/6/2026	Adverse Action: Initial Requirements & Response After Loan Origination Molly Stull, Brode Consulting Services, Inc.
10/19/2026 Monday	When a Borrower Dies: Next Steps Shelli Clarkston, Spencer Fane LLP
10/29/2026	Commercial Credit Analyst Series: Lending to Specific Industries: Trades, Hospitality, Nonprofits & Professional Services Firms Robert L. Viering, RiverPointUSA LLC

Managers & Supervisors

2/11/2026	Writing New Account Manual Procedures Deborah L. Crawford, Gettechnical Inc.
3/31/2026	Financial Education as a Growth Strategy Diane Reed, CU Doctor

4/2/2026	Train the Trainer Part 1: Cultivating a Learning Culture of Compliance & Quality Service Honey Shelton, Honey Shelton, Professional Development Consultant
4/15/2026	Writing Business Account Procedures Deborah L. Crawford, Gettechnical Inc.
4/30/2026	Train the Trainer Part 2: Developing & Delivering Leadership Development Training Honey Shelton, Honey Shelton, Professional Development Consultant
5/20/2026	Writing Teller Procedures Deborah L. Crawford, Gettechnical Inc.
8/12/2026	Writing a Top-Notch BSA Policy Deborah L. Crawford, Gettechnical Inc.

Marketing

1/12/2026 Monday	Sweepstakes, Contests & Lotteries: Navigating Compliance Issues Dawn Kincaid, Brode Consulting Services, Inc.
4/13/2026 Monday	Social Media & Financial Institutions: Balancing Engagement, Compliance & Risk Shelli Clarkston, Spencer Fane LLP
9/8/2026	Advertising Compliance Part 1: Text, Print, TV & Radio Shelli Clarkston, Spencer Fane LLP
9/22/2026	Advertising Compliance Part 2: Electronic Advertising, Including Social Media, Internet & Texting Shelli Clarkston, Spencer Fane LLP

Operations

3/4/2026 60 Minutes	Escheatment Essentials: Managing Dormant Accounts & Unclaimed Property Shelli Clarkston, Spencer Fane LLP
3/5/2026 60 Minutes	Managing ATM Operations & Risk Trevor Witchey, EPCOR
4/29/2026	Wire Transfers: Effective Agreements & Internal Controls Shelli Clarkston, Spencer Fane LLP
5/12/2026	Mastercard Debit Card Chargebacks: Understanding Claims Resolution Diana Kern, SHAZAM, Inc.
6/4/2026	Visa Debit Card Chargebacks: Understanding Claims Resolution Diana Kern, SHAZAM, Inc.

- 6/9/2026 Safe Deposit Box Compliance: Disclosures, Due Diligence & Drilling
Dawn Kincaid, Brode Consulting Services, Inc.
- 6/17/2026 Handling Legal Documents: POAs, Trusts, Estates & Guardianships
Deborah L. Crawford, Gettechnical Inc.
- 8/10/2026 Record Retention in the Digital Age: What to Keep, When to Destroy, What Holds Up in Court?
Monday Shelli Clarkston, Spencer Fane LLP
- 9/1/2026 Handling Garnishments, Levies & Subpoenas: A Legal Compliance Toolkit
Shelli Clarkston, Spencer Fane LLP
- 9/28/2026 Provisional Credit Under Reg E: Parameters, Timeframes & Landmines
Monday Shelli Clarkston, Spencer Fane LLP
- 10/7/2026 Handling Powers of Attorney In Depth
Deborah L. Crawford, Gettechnical Inc.
- 12/8/2026 E-SIGN, E-Statements & E-Disclosures: Compliance & Best Practices
Nancy Flynn, The ePolicy Institute

Physical Security

- 2/4/2026 Workplace Violence: Prevention Strategies & Survival Tactics
Carol Dodgen, Dodgen Security
- 6/8/2026 New Security Officer Fundamentals, Including Minimum Security Guidelines
Monday Dawn Kincaid, Brode Consulting Services, Inc.
- 8/20/2026 Conducting a Physical Security Review & Risk Assessment
Barry Thompson, Thompson Consulting Group, LLC
- 9/15/2026 Security Assessments: A Security Program Essential
Carol Dodgen, Dodgen Security
- 10/13/2026 Active Shooter Training: REACT • ESCAPE • SURVIVE
William Gage, Old Dominion Resources Group
- 11/16/2026 Robbery Prevention & Response: Beyond the Basics
Monday Carol Dodgen, Dodgen Security

Senior Management & Directors

- 1/8/2026 Credit Union Bylaws: Understanding & Assessing Governance Documents
David A. Reed, Reed & Jolly, PLLC
- 3/30/2026 Building a Stablecoin Payments Strategy for Financial Institutions
Monday Kevin Olsen, Payments Professor

4/16/2026	Creating the Right Enterprise Risk Management (ERM) Program Marcia Malzahn, Malzahn Strategic, LLC
4/27/2026 Monday	Liquidity Risk Management Best Practices Robert L. Vierung, RiverPointUSA LLC
5/4/2026 Monday	Financial Literacy Fundamentals for New Directors: Financial Statements, Key Ratios & Monitoring Your CU Timothy P. Harrington, TEAM Resources
5/28/2026	Security Officer Reports to the Board: Timing, Contents & Requirements Barry Thompson, Thompson Consulting Group, LLC
6/15/2026 Monday	Advanced Financial Literacy for New & Experienced Directors: ALM Primer & Financial Accounting & Risk Issues Timothy P. Harrington, TEAM Resources
6/24/2026	Effective Supervisory Committees: Oversight Without Overreach David A. Reed, Reed & Jolly, PLLC
7/20/2026 Monday	Third-Party Risk in the Fintech Age: Oversight, Contracts & Contingency Planning David A. Reed, Reed & Jolly, PLLC
8/11/2026	Effective Board Packets: Maximizing Reporting Effectiveness Dawn Kincaid, Brode Consulting Services, Inc.

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