



Dear Member-Owners:

We are closely monitoring this quickly evolving situation regarding COVID-19 to implement the most current safety protocols from the CDC and local government. We would like to update you on the precautions we are taking to ensure the health and safety of our members and staff.

We're very fortunate to provide our members with many sophisticated electronic services to conduct their financial transactions. For the safety of our members, staff, and families, we strongly encourage all members to practice social distancing by using electronic services or the drive-thru for financial transactions and limit visits to branch lobbies until further notice. Please consider using the following for your financial transactions:

**Monitoring Accounts and Activity**

- [CUFFS Online Banking](#)
- [Mobile Banking App](#)
- [eStatements](#)

**Transfer Funds**

- [CUFFS Online Banking](#)
- [Mobile Banking App](#)

**Pay People or Companies**

- [Popmoney Personal Payment Service](#)
- [APB Online Bill Pay](#)

**Get Cash**

- [Credit Union Owned ATMs](#)
- [CO-OP ATMs](#)
- [Cash Corner ATMs](#)
- Drive-Thru

**Deposit Money**

- [Mobile Check Deposit](#)
- Drive-Thru
- Night Drop Box

**Sign Documents**

- Electronic Signature - If we need your signature, we will send you an email requesting an electronic signature.

**Get a Loan**

We have the following [Online Loan Applications](#) available:

- Auto Loan
- Personal Loan

- VISA Credit Card
- Overdraft Protection Loan
- Home Equity Line of Credit
- Second Mortgage

**Funding of a Loan**

Loan proceeds can be placed directly into your account for you to access by the options listed above.

If you need assistance enrolling in or using any of the electronic services, please visit our [website](#) for step by step instructions or call the credit union. We also understand that there may be instances where our members find themselves facing financial difficulties. Police Federal Credit Union is here to help, and we encourage members who may be financially impacted to call the credit union to discuss how we might be of assistance.

While we respect the uncertainties inherent in the Coronavirus outbreak, we believe we are well prepared to respond to the possible impact. Please visit [www.opfcu.net](http://www.opfcu.net) for updated information. If you have specific questions about our efforts to minimize the potential impact on our Blue Family, please contact us at 402-391-4040 or 1-877-329-2405.

Sincerely,

Mary L. Johnson, CEO